

# **Trading Standards Warnings: Beware telesales re council tax refunds, Door to door mattress sales**

14 June 2011

## **Council Tax Refunds**

Lancashire residents are receiving telephone calls claiming to be able to offer, for a fee, refunds on Council Tax, that the home owner has overpaid or is in the wrong tax band. In some instances the homeowner has thought they had been contacted by the local council. Residents should be aware that if they are entitled to any refund they will be able to find this out themselves by contacting their local council direct and not incurring any fee.

## **Memory Foam Mattress**

Reports are being received throughout the North West of door to door selling of memory foam mattresses. Cheshire and Blackpool have reported incidents of residents buying the mattresses from a man in a van who has approached them on the street or at their door. Recently another incident has been reported in the Leyland area, the mattress allegedly being worth a £1,000.

As always, Trading Standards advice is never to do business on the doorstep.

Refer any complaints to Lancashire Trading Standards Service, Room D21, County Hall, Preston, Lancs PR1 3NU via Consumer Direct tel 08454 040506.