

- 101 is the new number to call police in non-emergencies. In an emergency always dial 999.
- 101 is being introduced across the country and will go live in Lancashire on Monday 12th December 2011.
- 101 will replace the current non emergency number 0845 1 253545.
- 101 is a simple number that should make it easier for people to contact the police to report crime and any other concerns they may have that don't require an emergency response.
- When you call we aim to act on the information we receive quickly.
- Calls will cost just 15p from a landline or mobile regardless of when you call or how long your call is.
- The 0845 1 253545 will remain for at least twelve months when its use will be assessed. If necessary it will be kept for longer.

If people wish to know more, including when they should use 101, the link to the Home Office website has loads of information on it. The link is as follows:

http://www.direct.gov.uk/en/CrimeJusticeAndTheLaw/Reportingcrimeandantisocialbehaviour/DG_185338